



Lost property

Missing something? Hundreds of items are found on Sydney Train services each week.

If you have lost an item either:

- **Contact us ONLINE** - complete and submit the form below so one of our staff can search our online system.
- **Contact us by PHONE** - call the Lost Property Office on (02) 9379 3341 and leave a detailed description of the item (including make, model, colour etc.), where you think you lost it, and your name and contact number.
- **VISIT US** - Go to the Sydney Lost Property Office located at 484 Pitt Street Sydney - just a short walk from Central Station.
Office hours: 8.00am to 5.00pm Monday to Friday.
Go to any train station during normal opening hours. Please view the [opening hours](#) for each station to check for times.

One of our staff will search our online system for your lost item and get back to you if we have located your item.

Lost property is held for 28 days from the date it was found, and then disposed of according to Sydney Trains policies and procedures.

Items re-claimed from our Sydney Lost Property Office will require a \$7.20 recovery fee to be paid when picked up.

All fields marked * are required.